

Cadwell Industries, Inc.
909 North Kellogg Street
Kennewick, WA 99336
(509) 735-6481

support@Cadwell.com

Application/Technical Bulletin

Products: Sierra Summit and Easy III

Date: 06/10/2026

Subject: QuickReport Generation Errors

Windows Update KB5094126/KB504127 Breaks QuickReport in Sierra Summit and Easy III

Summary and Description of Problem:

A recent Microsoft Windows update has been identified as impacting the report generation functionality for both Easy III and Summit systems. Released in June 2026, KB5094126 and KB5094127 introduced a modification that disrupts QuickReport from interacting with Microsoft Word during the creation of new reports.

This interference results in a "Type Mismatch" error during the generation process.

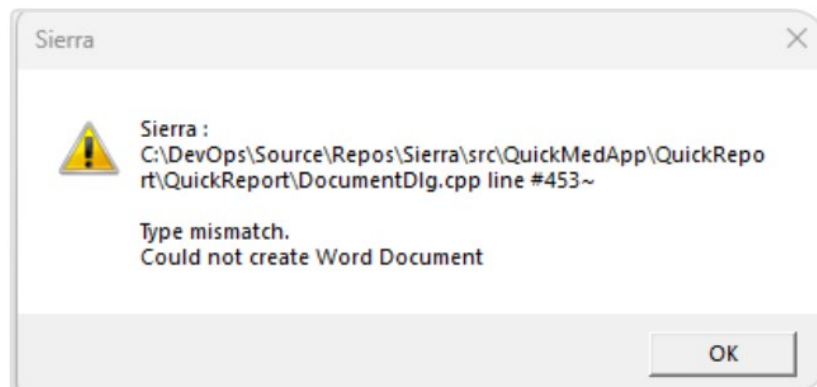
Uninstalling the KB resolves the behavior.

Known Affected Systems:

- Windows 11 25H2 or 24H2 with Microsoft KB 5094126
- Windows 10 22H2 with Microsoft KB 5094127

Result:

- Summit shows the following error when generating a report followed by a software closure.
 - "Sierra: ..\..\QuickMedApp\QuickReport\QuickReport\DocumentDlg.cpp line #439~ Type mismatch. Could not create Word Document"



- Easy III shows repeated error popups when generating a report.



- If repeated messages are seen, use Windows Task Manager to terminate the QuickReport.exe

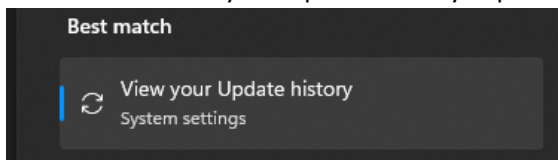
Workflow impact:

Report generation only. No impact to recording, review, or other functionality.

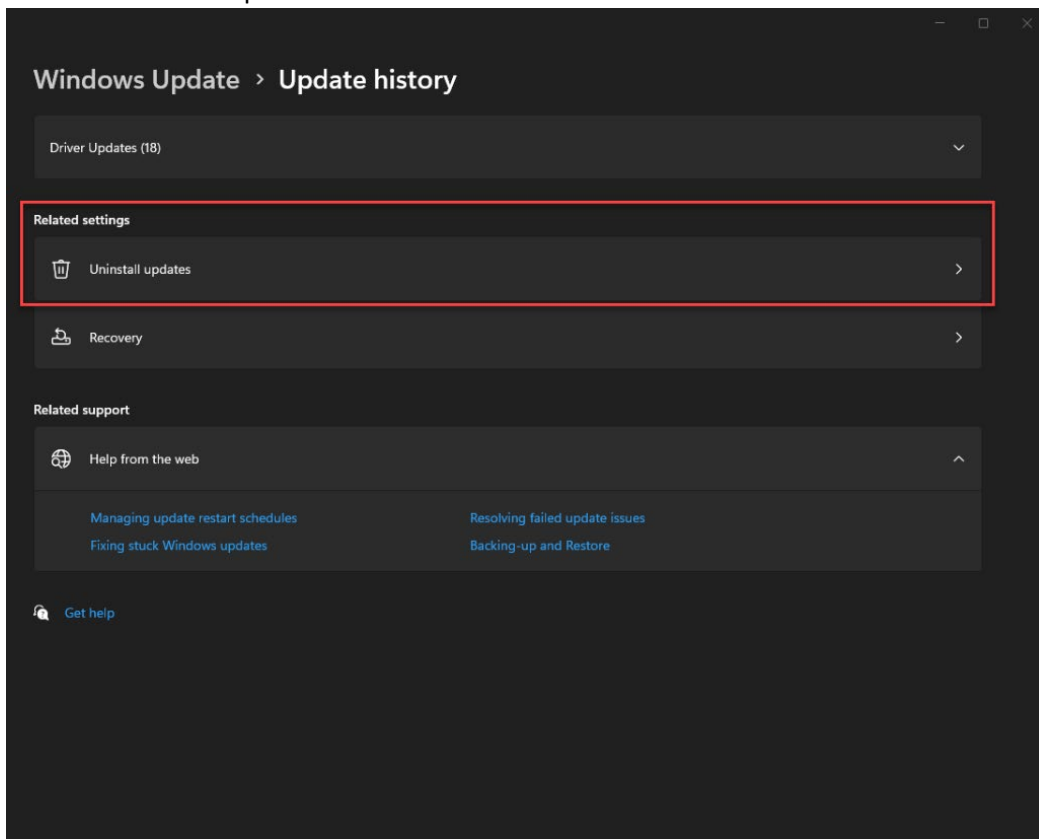
Immediate Resolution:

To restore report generation on Sierra Summit systems, uninstall KB5094126 and restart the computer. Follow the instructions provided below:

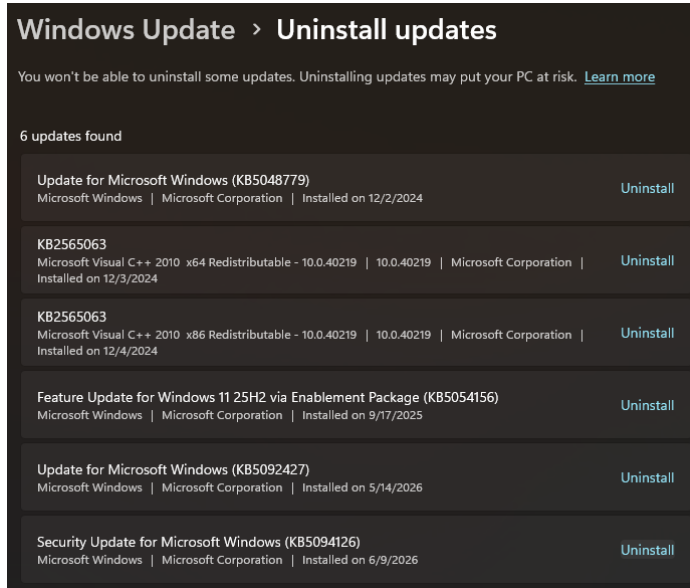
1. Search for "View Update History" in the Windows taskbar.
2. Choose the "View your Update history" option.



3. Click on "Uninstall updates."



4. Find the 2026-06 Security Update (KB5094126 or KB5094127) and proceed to uninstall it.
 - a. Note: Administrator permissions from your IT department may be required to complete this process.



5. Restart your PC after the uninstallation has finished.
6. Confirm that report generation has been restored.

Long Term Resolution:

We are actively evaluating this issue and why it is impacting QuickReport and looking for other long term fixes. This bulletin will be updated when more information is available.

If assistance is needed applying this solution, please contact Cadwell Product Support for assistance via phone (1-800-245-3001) or email (support@cadwell.com). Due to this issue, our product support team is fielding a high volume of calls, following the steps in this document are the quickest way to resolve the issue. For international distributors please report this issue using the Support Form in the Distributor Portal.

FAQ:

Q: When did KB5094126/KB5094127 release?

A: Microsoft released this update on 06/09/2026. You can find out more information at their website June 9, 2026—[KB5094126](#).

Q: Do we have an ETA on a permanent resolution?

A: No, but working on this is currently our highest priority.

Q: What about other versions of Windows?

A: KB5094126 and KB5094127 were pushed to very particular versions of Windows 10 and Windows 11, we are monitoring for any other affected versions and will update as they are discovered.

Q: How do I know what version of Windows I have?

A: This can be found in the Windows "About" page (Settings, System, About) within the "Windows Info" section.



Windows specifications

Copy



Edition	Windows 11 Pro
Version	24H2
Installed on	4/29/2025
OS build	26100.7171
Serial number	
Experience	Windows Feature Experience Pack 1000.26100.265.0

[Microsoft Services Agreement](#)

[Microsoft Software License Terms](#)