

12/10/2025

Please see the following issue and status information regarding the reporting issue in Sierra software.

Affected Software: All Sierra Summit Software Versions utilizing Microsoft Office 365

Reported issue: Sierra Summit customers reported an issue when generating reports. The report would generate but the NCV and NCS+ table formatting is altered causing the nerve type column to wrap, increasing the height of the cell.

Underlying Issue: The issue is related to the conversion between QuickReport report generation software used by Sierra and Microsoft Word 365. A recent update to Microsoft Office 365 version 2508 (Build 19127) may have inadvertently altered the table formatting causing unexpected changes to the table layout.

Investigation Status: Cadwell Software Engineering is investigating the issue to determine how best to restore expected formatting to the report tables.

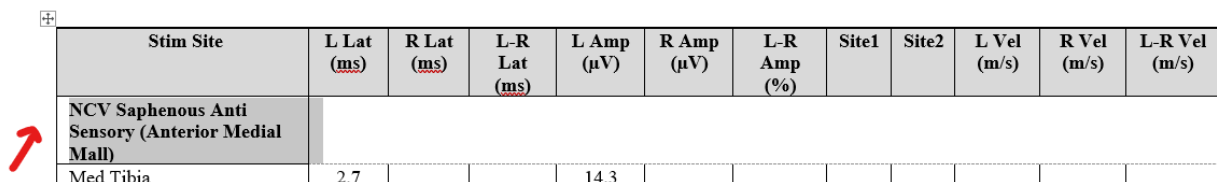
If additional assistance is needed to fix this issue after using this document, please call our Cadwell Support team

at 1-800-245-3001 or email applications@cadwell.com for software support.

Recommended Work-around For Sierra Summit Table Layout Issue

1. Left-click on the left outside edge of the column OR triple left click in the cell to select the individual column.

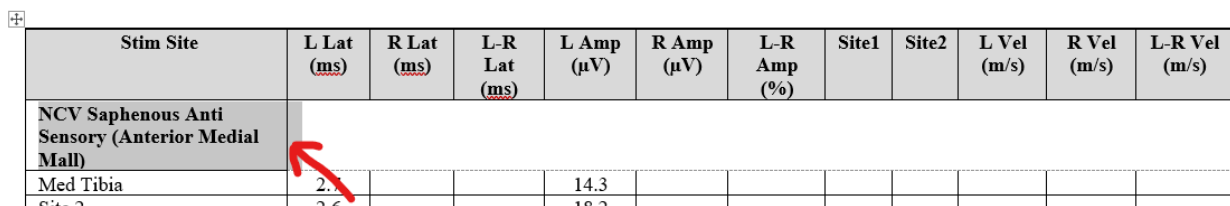
Nerve Conduction Studies
Anti Sensory Left/Right Comparison



Stim Site	L Lat (ms)	R Lat (ms)	L-R Lat (ms)	L Amp (μV)	R Amp (μV)	L-R Amp (%)	Site1	Site2	L Vel (m/s)	R Vel (m/s)	L-R Vel (m/s)
NCV Saphenous Anti Sensory (Anterior Medial Mall)											
Med Tibia	2.7			14.3							

2. Hover over the right edge of the selected column until you see the double arrow column adjuster.

Nerve Conduction Studies
Anti Sensory Left/Right Comparison



Stim Site	L Lat (ms)	R Lat (ms)	L-R Lat (ms)	L Amp (μV)	R Amp (μV)	L-R Amp (%)	Site1	Site2	L Vel (m/s)	R Vel (m/s)	L-R Vel (m/s)
NCV Saphenous Anti Sensory (Anterior Medial Mall)											
Med Tibia	2.7			14.3							

3. Click and Drag the double arrow column adjuster to the right until the column width lines up with the other columns.

Nerve Conduction Studies
Anti Sensory Left/Right Comparison

Stim Site	L Lat (ms)	R Lat (ms)	L-R Lat (ms)	L Amp (μ V)	R Amp (μ V)	L-R Amp (%)	Site1	Site2	L Vel (m/s)	R Vel (m/s)	L-R Vel (m/s)
NCV Saphenous Anti Sensory (Anterior Medial Mall)											
Med Tibia	2.7			14.3							
Site 2	2.6			18.2							
Site 3	2.7			2.0							
Site 5	1.5			3.4							
Site 6	1.6			7.0							
	1.1			2.0							



4. Repeat for all necessary columns